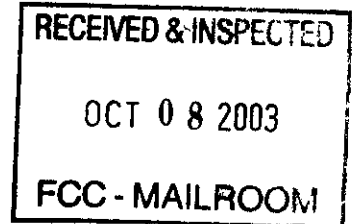


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Marlene H. Dortch
Office of the Secretary
Room TW-A325
Federal Communications Commission
445 Twelfth Street SW
Washington DC 20554
Docket 98-67 Petition for Cap Tel Relay Service

October 1, 2003



Ms. Dortch.

I am writing in regards to the new CapTel phone service which is available for those who are able to use VCO (Voice Carry Over). I researched the information on the website and had noted the service is currently unavailable in Ohio.

I tend to make numerous phone calls using the Relay Service and get very frustrated with the lack of knowledge the public has with these calls. Most of these people answering the Relay calls with negative responds assume the caller is either a telemarketer or is making a prank call. I sincerely believe most of my frustrations will be eliminated with the use of CapTel phone service since the other party will only hear my voice without the knowledge of me using the Relay Service/CapTell service.

Please consider making CapTel phone service available for the Ohio deaf customers in the very near future.

Thank you,

A handwritten signature in cursive script that reads "Doris Lyle".

Doris Lyle
21920 Hillsdale Avenue
Fairview Park, OH 44126

Cc.

Beth Blackmer
Public Utilities Commission of Ohio
180 E. Broad Street
Columbus, OH 43215

Kristine Shipley
Sprint - Account Manager
4150 Tuller Road, Suite 234
Dublin, OH 43017

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